

#### THIS IS AN EDITABLE DOCUMENT

Use this document if you wish to edit the COVID-19 Business Restart Checklist to your business needs, after making your edits you will need to follow these few simple steps to enable the Yes / No tick boxes to be checked.

#### **For PC Users**

Open the COVID-19 Business Restart Checklist document

Make any edits or additions you require to the document

Click on the File menu and select Options

Click on the Customize Ribbon menu

In the right column **Customize the Ribbon**, tick the **Developer** checkbox, so it will display the Developer menu in Word, then click **OK** 

Click the **Developer** menu and click **Restrict Editing** button

Under 2. Editing restrictions, tick Allow only this type of editing in the document

And select Filling in forms in the dropdown

Click the button Yes, Start Enforcing Protection and enter a password

Click **OK** and **Save** the document

This enables the document to be a form that can be checked on and off in the check boxes.

#### For Mac Users

Follow the above instructions but use the Protect Form button instead of Restrict Editing

Passwords are not required on the Mac



# COVID-19

# **Business Restart Checklist**

This template is intended to assist member businesses develop their own workplace checklist. The following information should be used as a guide only. Any wording changes, other than those to insert a business name, may change the context, meaning or purpose of the checklist. Therefore, we recommend you receive advice from the Victorian Chamber of Commerce and Industry prior to making such changes.

For more information on our Health, Safety and Wellbeing consulting services contact 03 8662 5196 or email hsw@victorianchamber.com.au

#### 1.0 MANAGEMENT OF CRITICAL ACTIONS

Ref	Description	Yes	No
1.1	A centralised business action plan is being used (e.g. Business Restart).		
1.2	Action plan outlines actions to be implemented prior to operational activity.		
1.3	Action list is reviewed and updated regularly.		
1.4	Action list incorporates roles and responsibilities of critical teams and restart timelines.		
1.5	Observed evidence matches the reported status of actions and can be verified.		
1.6	Liaison with appropriate external and government organisations to ensure all appropriate control measures are implemented into business operations before restart.		
1.7	A systematic review of all relevant legal obligations required to be implemented has been undertaken and all appropriate documentation updated.		
1.8	Ensure loans with creditors and investors are reviewed to the Terms and Conditions of contracts etc. that may impact business operations in the longer term.		
1.9	Consult with legal advisors, as necessary, for interpretation of, and potential liability for, shortfalls with governments or regulators.		

## 2.0 SITE PREPAREDNESS - INCLUDING SOCIAL DISTANCING

Ref	Description	Yes	No
2.1	Sanitisation sites provided – 1 for every 15 people.		
2.2	Sanitisation sites include hand sanitiser; anti-bacterial wipes and a disposal bin.		
2.3	Employee inductions and refreshers include updated information relate to current operations, legal requirements and external information to ensure health and safety of personnel.		
2.4	There is a documented contractor management plan or system in place.		
2.5	Contractors are subjected to risk assessment prior to commencing operational activity.		
2.6	One-way walkways are determined and marked accordingly.		
2.7	2 metre distance marking is placed on floors.		
2.8	Where possible, ensure workstation users are 2 metres apart.		
2.9	If 2.5 is not feasible, consider organisational modifications such as some employees working from home every other day or $\frac{1}{2}$ day every day.		

# 3.0 MANAGEMENT OF SITE DISINFECTION PRIOR TO AND DURING OCCUPATION

Ref	Description	Yes	No
3.1	Prior to re-occupation, sites will be thoroughly cleaned and disinfected. This must include all floors, hard surfaces e.g. cupboards, desktops, etc., toilets, showers, taps, door handles, handrails, reception, training rooms and client service areas.		
3.2	Following restart, high traffic areas, entrances to offices and client service areas will be cleaned and disinfected twice daily along with toilets, showers, taps, door handles and handrails.		
3.3	Meeting rooms provided with hand sanitiser; anti-bacterial wipes and a disposal bin.		
3.4	Employees provided with ongoing information regarding hygiene and cleaning/disinfection rules while on-site and when using pool or rental cars.		

## 4.0 CRISIS COMMUNICATION

Ref	Description	Yes	No
4.1	Notify all employees of the Restart programme.		
4.2	Notify employees of any Introduction of new physical changes.		
4.3	Notify employees regarding any changed processes and operating procedures.		
4.4	Notify employees of infection control processes introduced throughout business operations.		
4.5	Ensure clients and suppliers are notified regarding business the restart impacts ondelivery of services.		
4.6	Ensure communications remain open and transparent with all suppliers, creditors and community stakeholders.		
4.7	Changes to processes are displayed on a notice board for employees to action.		

## 5.0 EMPLOYEE RESTART PROCESS

Ref	Description	Yes	No
5.1	Essential employees notified and commence.		
5.2	Sites cleaned, disinfected, prepared for reoccupation and risk assessed.		
5.3	Second group of employees re-commence occupation.		
5.4	Changes to maintenance processes and operating procedures are risk assessed and documented.		
5.5	All other personnel given restart dates as per Executive direction.		
5.6	Hygiene (see part 7) and infection control (see part3) processes reinforced throughout business operations.		

## 6.0 CUSTOMER AND CLIENT SERVICES

Ref	Description	Yes	No
6.1	Where possible and practicable, ensure facilities and appropriate technologies are available to provide your customers with required services on-line.		

	6.2	Should customer visits be necessary, ensure employees are thoroughly converse with the procedures put in place for customer/client visits thus ensuring employee and customer/client safety.		
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#### 7.0 HYGIENE MEASURES

Ref	Description	Yes	No
7.1	Arrangements are in place to ensure all personnel entering worksites are temperature checked.		
7.2	Ensure all employees are thoroughly converse with and following all hygiene and social distancing rules, including those for travelling to and from work and during the use of work facility vehicles or rental cars.		

## 8.0 VULNERABLE EMPLOYEES

Ref	Description	Yes	No
8.1	Identify all vulnerable employees.		
8.2	Appropriate measures to protect have been discussed by HR or relevant managers and vulnerable employees and are in place.		
8.3	Managers ensure that vulnerable people working in their areas of control are complying with the measures put in place to protect their health.		

# 9.0 ACTION ON SUSPECTED OR CONFIRMED CASE(S) OF COVID-19

Ref	Description	Yes	No
9.1	Those who work in the same area must be required to leave the work area, wash their hands and wait while desks, associated equipment and surfaces in the work area are being cleaned and disinfected.		
9.2	List the names of those employees who were in the work area or who may have had close contact with the person who is suspected of being infected or is infected during the previous 48 hours.		
9.3	Employees who have been in contact with someone who has contracted COVID-19 either at work or outside of work must be required to work from home and isolate until testing demonstrates they have not been affected by the exposure.		

## 10.0 PROVISION OF PSYCHOLOGICAL SUPPORT

Ref	Description	Yes	No
10.1	Employees are given the EAP provider's contact details.		
10.2	Actions are taken to minimise additional sources of stress within and between teams.		
10.3	Employees are encouraged their managers and HR to openly communicate and express their feelings.		
10.4	Appropriate health promotion information about the risks of COVID-19 and their management are provided.		

## 11.0 CHANGE MANAGEMENT AND TRAINING

Ref	Description	Yes	No
11.1	On staged restart dates, the awareness of employees of measures to combat COVID-19 is raised and reminders are provided to motivate employees to adapt to the new rules.		
11.2	No imminent danger of significant incidents or impacts upon working conditions or the environment.		
11.3	Implement, as appropriate, new strategies throughout the organisation and monitor their effectiveness.		
11.4	Review existing emergency responses and the Business Continuity Plan to include new strategies and new control measures.		
11.5	Prepare the workforce regarding decisions and actions to be taken to aid the recovery of business operations.		
11.6	Appropriate health and safety personnel are contacted to ensure health hazards are clearly controlled in the workplace and compliant with all legal requirements.		
11.7	Ensure adequate staffing levels to ensure excessive work hours are limited.		
11.8	Health promotion communications will be updated regularly to continue to ensure known hazards and risks are well controlled and properly reported.		
11.9	Adequate amenities and health protection Personal Protective Equipment (PPE) is available, accessible and understood by employees and visitors, etc.		
11.10	Regular employee refresher training sessions are planned and delivered to ensure hygiene and social distancing measures are effective.		
11.11	Government and health authority recommendations re. COVID-19 are displayed in breakout and meeting rooms.		

#### **Disclaimer**

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